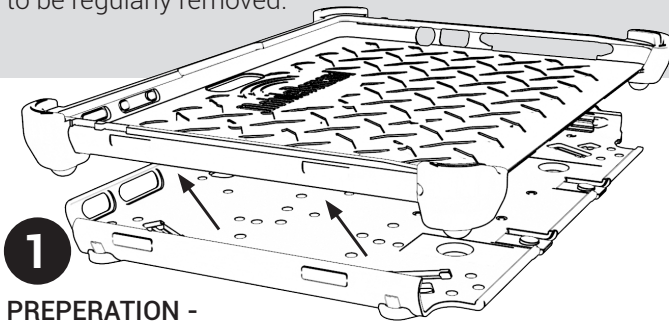# Rugged xCase Installation Instructions

You should find a rugged case with a hand strap, a briefcase handle, snap mount plate and detachable bottom rail (if equippped). Check the plastic shell and rubber boot for any cracks or tears. Contact MobileDemand support if there are any issues.
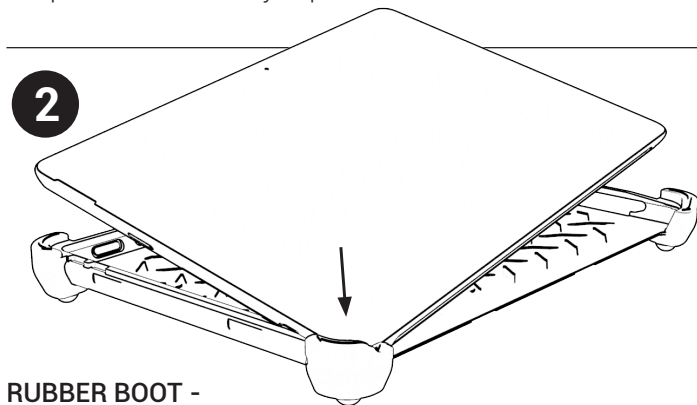
**Important:**
Screen protectors it must be applied before xCase installation. The xCase fits tightly and is not meant to be regularly removed.
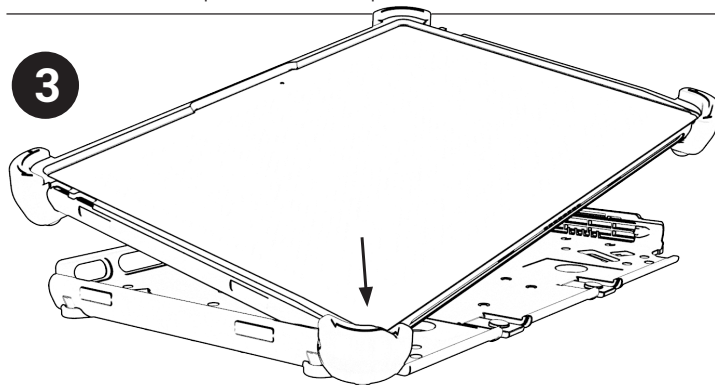
**Plastic Shell**　　　**Rubber Boot**　　　**Tablet**

**1**

**PREPERATION -**
The rugged xCase ships with the rubber boot installed into the plastic shell. Gently separate the boot from the shell.
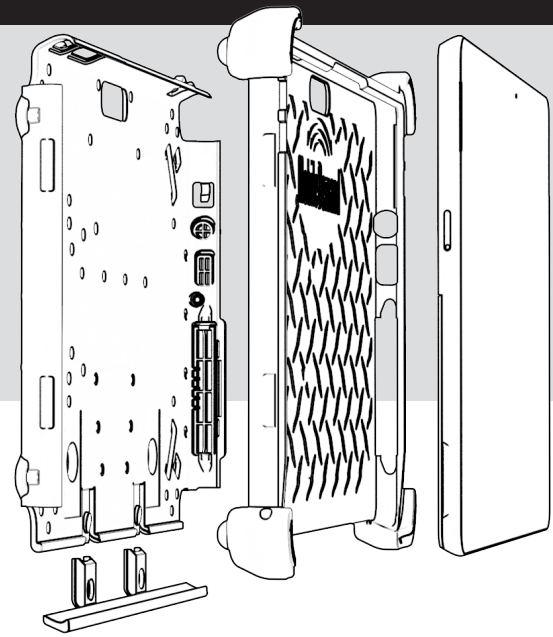
**2**

**RUBBER BOOT -**
Lay the rubber boot flat with bumpers facing up. Tuck a corner of the Surface device (display-up) into a corner of the rubber boot - do not over-stretch. The buttons on the top of the rubber boot should align with the power and volume buttons on the top of the Surface device. Once the rubber boot is firmly seated around tablet proceed to step 3.
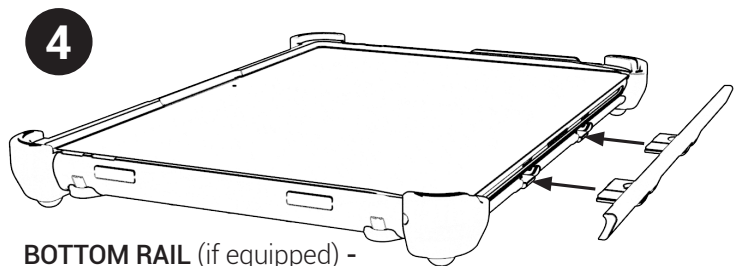
**3**

**PLASTIC SHELL -** With the Surface device inserted into the rubber boot, work a rubber corner bumper into the corner opening in the plastic shell. Again be sure the power buttons align with opening in the plastic shell. Slowly work your way around until all corners are seated within the shell.

**4**

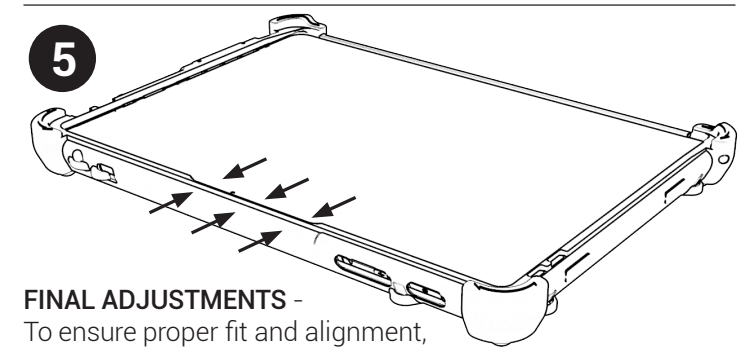**BOTTOM RAIL** (if equipped) **-**
If you are not installing a keyboard, insert the bottom rail now. Align the two tabs on the rail with the receiving slots on the case. Using equal pressure push both tabs simultaneously until you hear them snap firmly into place.

**5**

**FINAL ADJUSTMENTS** -
To ensure proper fit and alignment, work your way along the outer edges of the Surface device and make sure everything is snug. If rubber edges are stretched past the edge of the plastic shell, gently push them back into place. You may need to squeeze the encased Surface Go into the plastic shell to fit better. Do not over-stretch the rubber.
Confirm alignment of power buttons between device, boot and shell.

**6** **TESTING -** Turn on the Surface device to confirm it works as expected.

For questions, issues, or possible upgrades please contact the MobileDemand Technical Support Team at **855.501.TECH (8324)**